



## SHIPPING & DELIVERY POLICY

*Last updated May 27, 2022*

Please carefully review our Shipping & Delivery Policy when purchasing our products. This policy will apply to any order you place with us.

### **SHIPPING & DELIVERY OPTIONS**

#### **1. Self-Arranged Delivery/Pick Up**

Self-arranged delivery and pickup through your own freight forwarder is available for all purchases. Pickups are available from: **9:30 a.m. to 5:00 p.m.**

Kindly advise us on your courier details prior to delivery or pick up at [sales@dynaron.com.sg](mailto:sales@dynaron.com.sg)

#### **Address Details:**

26 Sin Ming Lane  
#03-114 Midview City  
Singapore 573971

#### **2. International Deliveries**

We offer various shipping options through our e-commerce platforms, which can be arranged by yourself to your selected destination. As deliveries are handled by international forwarders you are kindly advised to check that all information inputted into the delivery form is accurate, in order to ensure timely delivery. We are not responsible for lost or damaged goods during transit, kindly contact the forwarder regarding any shipping related concerns.

*Note: All times and dates given for delivery of the products are given in good faith but are estimates only. Tracking numbers will be sent to you via your email or phone number.*

### **Free Shipping**

We do not offer free shipping.

Dynaron Enterprises Pte Ltd reserves the right to change these terms and conditions at any time without prior notice. In the event that any changes are made, the revised terms and conditions shall be posted on this website immediately.



### **WHAT HAPPENS IF MY ORDER IS DELAYED?**

If delivery is delayed for any reason we will let you know as soon as possible and will advise you of a revised estimated date for delivery.

### **RETURNS POLICY**

No return accepted without a written consent and Return Material Authorization (RMA) Number. All sales are final after 30 Days. Returns are subjected to a restocking fee, which will be advised upon return confirmation.

Kindly contact [sales@dynaron.com.sg](mailto:sales@dynaron.com.sg) for queries regarding returns.

### **EXCHANGE POLICY**

All exchange parts are based on a like part number being returned. All above normal parts required to return your core to serviceable conditions will be billed as they become available. Cores must have an eligible data tag with part and serial number. If return core is found to be B.E.R core charge will be applied.

### **FURTHER INFORMATION**

Any questions regarding shipping and deliveries can be directed to [sales@dynaron.com.sg](mailto:sales@dynaron.com.sg) or **+65 6483 3017**